

Guide to Charges and Fees for Residential Customers

From 18 July 2022

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Introduction

Our Guide to Charges and Fees for Residential Customers is designed so that you can quickly view and understand our packages and pricing.

If you'd like further information or answers to any questions you may have regarding our products and pricing, please contact our Customer Relations in any of the ways set out under "Our Contact Details" below.

The prices set out in this Guide are our normal charges, but your order for our services is subject to any specific pricing or applicable special promotion that was communicated to you during your order process and confirmed in your order confirmation email.

Our Contact Details

You can contact us via any of the following methods:

Customer Service	hello@zybre.co.uk	0330 320 2062 Opt. 1
Customer Sales	sales@zybre.co.uk	0330 320 2062 Opt. 2
Technical Support	support@zybre.co.uk	0330 320 2062 Opt. 3

If you prefer to write to us, our address is:

ZYBRE Limited
20-22 Wenlock Road,
London,
N1 7GU

Please note that there may be a significant delay in response to letters sent via post.

Package Charges

Our Pricing varies depending on the speed and availability of the network to the premises. All Packages offer unlimited data.

ZYBRE Broadband Service prices, where available (Minimum 12-Month Term Applies)

Product	Bandwidth Packages	Term	Price per month	Setup/Activation Fee
Broadband Only	80Mbps Download	12 Months	£31.99	£29.00
		After 12 Months	£31.99	£0.00
	100Mbps Download	12 Months	£34.99	£29.99
		After 12 Months	£36.99	£0.00
	200Mbps Download	12 Months	£36.99	£29.99
		After 12 Months	£39.99	£0.00
	500Mbps Download	12 Months	£39.99	£29.00
		After 12 Months	£44.99	£0.00
	900Mbps Download	12 Months	£44.99	£29.00
		After 12 Months	£49.99	£0.00
	1000Mbps Download	12 Months	£44.99	£29.00
		After 12 Months	£49.99	£0.00

*Bandwidth Packages are only a guide of the available speeds on the network and speeds may vary.

**On completion of a 12-Month Minimum Term, the plan will move to 1 Month Rolling at the detailed price, unless a new 12-Month plan is agreed.

ZYBRE VoIP Telephone Service prices, where available (Minimum 12-Month Term Applies)

Product	Plan	Price per month
VoIP (Telephone Service)	1000 UK Landline & UK Mobile Calls to numbers starting 01, 02, 03 and 07 only	£5.99

Installation Fees & Activation Charges

The following table outlines our Installation and Activation Fees.

Installation Fee (standard (socket only))	POA
Installation Fee (extension services)	POA
Installation Fee (bespoke services) (subject to survey, price will be advised by engineer)	POA
Activation Fee	£29.00 (Socket required)

Cancellation & Termination Fees

The following Fees may apply if you cancel or end your ZYBRE services:

Cancelling within your Cooling off Period

Order Cancellation Fee	If you cancel at any time up to (and including) the 14 th day that our services are first active for your use as our customer at your property. You'll be charged an Order Cancellation Fee. This will be an amount to cover the cost of the ZYBRE services you've used (if any) until the time you cancel (including any costs related to Installation and/or Activation that we've incurred in provisioning your order before you cancel) – as set out in Clause 7.7 of our Residential Customer Terms of Service.
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Service Early Termination Fees

If you are within your Minimum Commitment Period, the Fees to terminate your account are

Broadband Services	£75 plus 1-month of service as notice.
Telephone Services	£25 plus 1-month of service as notice.

Miscellaneous Fees

The miscellaneous Fees listed here will only apply in specific circumstances.

Miscellaneous Fees

Suspension & Re-activation Fee	One-off Charge of £10 for suspension & reactivation, if your account has been terminated or suspended
Missed/Cancelled Appointment Fee	A charge of £100 payable when an engineer appointment is missed or cancelled with short notice
Paper Bill Charge	A charge of £5.00 payable every month in advance following a request for a Paper Bill copy to be sent to your home address each month
Non-Direct Debit Charge	A charge of £5.00 payable every month in advance after agreeing a payment method that is not direct debit
Late Payment Fee	One-off charge of £10.00* for every time payment is not made by your payment due date, plus any costs we incur when recovering debt on your account
Chargeback Fee	One-off charge of £7.50* for every time you instruct your card provider to chargeback a payment
Reverse Payment Fee	One-off charge of £12* applied every time a direct debit payment bounces or fails for any reason
Replacement Item Fee	£100 for a ZYBRE issued Router and £100 for a ZYBRE issued Extender – to replace an out of warranty or damaged device
Non-Return Charge	£100 for a ZYBRE Issued Router and £100 for a ZYBRE Issued Extender – for failure to return to us when requested by us

**VAT won't be applied to this fee*

Getting ZYBRE Phone

ZYBRE's Phone service is available when you take out a 12-month Broadband package. Further information about our Phone service is set out in our Residential Customer Terms of Service. You will have to pay Call Charges for calls made on our Phone service which are not included in your package. Our rates and Call Charges are outline in the following sections.

Phone and Call Plans Prices

Our standard Phone service includes 1000 UK landline & UK mobile minutes. The periods of a week are defined as follows:

	Days	Times
Peak	Mon to Fri	07:00 – 19:00
Off Peak	Mon to Fri	Before 07:00 After 19:00
Weekend	Sat & Sun	All day

UK geographic calls includes calls to numbers with a prefix of 01 or 02. UK mobile calls are calls to numbers with a prefix 07.

Within the UK data calls (e.g., fax, video) are charged the same as voice. Data calls are charged on the basis of per channel used e.g., a video call that uses 6 channels will be charged six times the relevant pence/min rate.

Calls included free, as part of plan or at discount in any of our call plans apply to the first 60 minutes only. After 60 minutes calls will be subject to a connection fee and our normal call rates.

All International Calls are charged at the rates detailed on pages 11-22.

For countries where no mobile rate is shown (e.g., USA), the same rate applies for both fixed and mobile calls.

Set Up Fee

For call types marked ** the duration charge starts after the first 60 seconds.

Any chargeable call is subject to per call Connection Fee. For the avoidance of doubt, this Fee is detailed in our call rates and will be charged for:

- UK Landline & UK Mobile calls for customers not on the UK Landline & UK Mobile Plan;
- UK Landline & UK Mobile Plan calls for call duration over 60 minutes;
- Calls to other UK numbers;
- International calls.

Access Charge

For calls to 084, 087, 09 and 118 numbers there is a two-part charging structure consisting of an access charge. The access charge is the amount retained by the phone operator and the service charge is passed onto the provider of the service (see pages 9-10).

- The Access Charge is the part that we charge you per minute for connecting the call.
- The Service Charge is the main call charge. The organisation you are calling decides on what this service charge will be, and must inform the price.

Call Duration Rounding

- All call durations are rounded up to the nearest second.
- Tariffs are entered on a per second basis and are rounded up to the nearest 0.001 pence.
- The charge for each call is rounded up to the nearest 0.1 pence.
- The total usage charge for an invoice is rounded up to the nearest pence.

UK Call Charges

Calls to the following numbers will be charged per minute with the detailed Connection Fee per call applied.

UK Geographic & Mobile Operators	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
UK Geographic (01 & 02 prefix)	0.00	0.00	0.00	0.00
03 UK Nationwide	0.00	0.00	0.00	0.00
(fm1) O2 Mobile	0.00	0.00	0.00	0.00
(fm2) Mobile	0.00	0.00	0.00	0.00
(fm3) EE Mobile	0.00	0.00	0.00	0.00
(fm4) EE Mobile	0.00	0.00	0.00	0.00
(fm5) Vodafone Mobile	0.00	0.00	0.00	0.00
(fm6) 3 Mobile	0.00	0.00	0.00	0.00
(fm7) Mobile	0.00	0.00	0.00	0.00
(fm8) Mobile	0.00	0.00	0.00	0.00
(fm9) Mobile	0.00	0.00	0.00	0.00
(fm10) Mobile	0.00	0.00	0.00	0.00
(fm11) Mobile	0.00	0.00	12.00	14.40
(fm12) Mobile	0.00	0.00	0.00	0.00
(fm13) Mobile	0.00	0.00	0.00	0.00
(fm14) Mobile	0.00	0.00	0.00	0.00
(fm15) Mobile	0.00	0.00	0.00	0.00
(fm16) Mobile	0.00	0.00	0.00	0.00
(fm17) Mobile	0.00	0.00	0.00	0.00

UK Non-Geographic	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Freephone	0.00	0.00	0.00	0.00
101 – Non-Emergency Services	0.00	0.00	0.00	0.00
105 - Energy Networks Emergency Number	0.00	0.00	0.00	0.00
111 – NHS	0.00	0.00	0.00	0.00
116 - Emergency Services	0.00	0.00	0.00	0.00
119 – Covid	0.00	0.00	0.00	0.00
100 - UK Operator	0.00	0.00	0.00	0.00
155 - International Operator	0.00	0.00	0.00	0.00
Access Charge	0.00	0.00	1.30	1.56
Operator Connected Call	400.00	480.00	0.00	0.00
International Operator Connected Call	480.00	576.00	0.00	0.00
055 g21	17.00	20.40	10.00	12.00
056 g21	0.00	0.00	4.16	4.99
Messaging r	0.00	0.00	7.50	9.00
Personal Numbering f	0.00	0.00	12.00	14.40
Personal Numbering PN99	0.00	0.00	0.00	0.00

UK Non-Geographic Contd.

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Fixed Fee 3	21.30	25.56	0.00	0.00
Fixed Fee 6	25.60	30.72	0.00	0.00
Fixed Fee 8	15.70	18.84	0.00	0.00
Fixed Fee 9	36.20	43.44	0.00	0.00
Fixed Fee 10	21.70	26.04	0.00	0.00
Timeline	65.00	78.00	0.00	0.00
Virtual Mobile (fw1)	0.00	0.00	0.00	0.00
Virtual Mobile (fw2)	0.00	0.00	0.00	0.00
Virtual Mobile (fw3)	0.00	0.00	0.00	0.00
Virtual Mobile (fw4)	0.00	0.00	5.00	6.00
Virtual Mobile (fw5)	0.00	0.00	0.00	0.00
Virtual Mobile (fw6)	0.00	0.00	0.00	0.00
Virtual Mobile (fw7)	0.00	0.00	0.00	0.00
Virtual Mobile (fw8)	0.00	0.00	0.00	0.00
Virtual Mobile (fw9)	0.00	0.00	5.00	6.00
Virtual Mobile (fw10)	0.00	0.00	0.00	0.00
Virtual Mobile (fw12)	0.00	0.00	0.00	0.00

Calls to UK Service Numbers (numbers starting 084, 087, 09, 118)

Service Numbers are not included for free and are chargeable at all times. They are charged in two parts as regulated by Ofcom, the Access Charge per minute from the provider, plus the Service Charge set by the company you call, which may be a fixed call charge, a per minute charge, or a mix of both.

Service Charge	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
(SC001) 0 pence per minute Service Charge	0.00	0.00	0.00	0.00
(SC002) 1 pence per minute Service Charge	0.00	0.00	0.83	1.00
(SC003) 2 pence per minute Service Charge	0.00	0.00	1.67	2.00
(SC004) 3 pence per minute Service Charge	0.00	0.00	2.50	3.00
(SC005) 4 pence per minute Service Charge	0.00	0.00	3.33	4.00
(SC006) 5 pence per minute Service Charge	0.00	0.00	4.17	5.00
(SC007) 6 pence per minute Service Charge	0.00	0.00	5.00	6.00
(SC008) 7 pence per minute Service Charge	0.00	0.00	5.83	7.00
(SC009) 8 pence per minute Service Charge	0.00	0.00	6.67	8.00
(SC010) 9 pence per minute Service Charge	0.00	0.00	7.50	9.00
(SC011) 10 pence per minute Service Charge	0.00	0.00	8.33	10.00
(SC012) 11 pence per minute Service Charge	0.00	0.00	9.17	11.00
(SC013) 12 pence per minute Service Charge	0.00	0.00	10.00	12.00
(SC014) 13 pence per minute Service Charge	0.00	0.00	10.83	13.00
(SC015) 15 pence per minute Service Charge	0.00	0.00	12.50	15.00
(SC016) 20 pence per minute Service Charge	0.00	0.00	16.67	20.00
(SC017) 25 pence per minute Service Charge	0.00	0.00	20.83	25.00
(SC018) 30 pence per minute Service Charge	0.00	0.00	25.00	30.00
(SC019) 35 pence per minute Service Charge	0.00	0.00	29.17	35.00
(SC020) 36 pence per minute Service Charge	0.00	0.00	30.00	36.00
(SC021) 40 pence per minute Service Charge	0.00	0.00	33.33	40.00
(SC022) 45 pence per minute Service Charge	0.00	0.00	37.50	45.00
(SC023) 46 pence per minute Service Charge	0.00	0.00	38.33	46.00
(SC024) 50 pence per minute Service Charge	0.00	0.00	41.67	50.00
(SC025) 55 pence per minute Service Charge	0.00	0.00	45.83	55.00
(SC026) 60 pence per minute Service Charge	0.00	0.00	50.00	60.00
(SC027) 65 pence per minute Service Charge	0.00	0.00	54.17	65.00
(SC028) 70 pence per minute Service Charge	0.00	0.00	58.33	70.00
(SC029) 75 pence per minute Service Charge	0.00	0.00	62.50	75.00
(SC030) 80 pence per minute Service Charge	0.00	0.00	66.67	80.00
(SC031) 90 pence per minute Service Charge	0.00	0.00	75.00	90.00
(SC032) 95 pence per minute Service Charge	0.00	0.00	79.17	95.00
(SC033) 99 pence per minute Service Charge	0.00	0.00	82.50	99.00
(SC034) 100 pence per minute Service Charge	0.00	0.00	83.33	100.00
(SC035) 110 pence per minute Service Charge	0.00	0.00	91.67	110.00
(SC036) 120 pence per minute Service Charge	0.00	0.00	100.00	120.00
(SC037) 145 pence per minute Service Charge	0.00	0.00	120.83	145.00
(SC038) 150 pence per minute Service Charge	0.00	0.00	125.00	150.00
(SC039) 155 pence per minute Service Charge	0.00	0.00	129.17	155.00
(SC040) 180 pence per minute Service Charge	0.00	0.00	150.00	180.00
(SC041) 200 pence per minute Service Charge	0.00	0.00	166.67	200.00
(SC042) 220 pence per minute Service Charge	0.00	0.00	183.33	220.00
(SC043) 250 pence per minute Service Charge	0.00	0.00	208.33	250.00

Service Charge contd.

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
(SC044) 300 pence per minute Service Charge	0.00	0.00	250.00	300.00
(SC045) 360 pence per minute Service Charge	0.00	0.00	300.00	360.00
(SC046) 5 pence per call Service Charge	4.17	5.00	0.00	0.00
(SC047) 10 pence per call Service Charge	8.33	10.00	0.00	0.00
(SC048) 15 pence per call Service Charge	12.50	15.00	0.00	0.00
(SC049) 25 pence per call Service Charge	20.83	25.00	0.00	0.00
(SC050) 30 pence per call Service Charge	25.00	30.00	0.00	0.00
(SC051) 35 pence per call Service Charge	29.17	35.00	0.00	0.00
(SC052) 40 pence per call Service Charge	33.33	40.00	0.00	0.00
(SC053) 48 pence per call Service Charge	40.00	48.00	0.00	0.00
(SC054) 50 pence per call Service Charge	41.67	50.00	0.00	0.00
(SC055) 70 pence per call Service Charge	58.33	70.00	0.00	0.00
(SC056) 75 pence per call Service Charge	62.50	75.00	0.00	0.00
(SC057) 100 pence per call Service Charge	83.33	100.00	0.00	0.00
(SC058) 145 pence per call Service Charge	120.83	145.00	0.00	0.00
(SC059) 150 pence per call Service Charge	125.00	150.00	0.00	0.00
(SC060) 200 pence per call Service Charge	166.67	200.00	0.00	0.00
(SC061) 250 pence per call Service Charge	208.33	250.00	0.00	0.00
(SC062) 300 pence per call Service Charge	250.00	300.00	0.00	0.00
(SC063) 400 pence per call Service Charge	333.33	400.00	0.00	0.00
(SC064) 500 pence per call Service Charge	416.67	500.00	0.00	0.00
(SC065) 600 pence per call Service Charge	500.00	600.00	0.00	0.00
(SC066) 399 ppc + 139 ppm Service Charge	332.50	399.00	115.83	139.00
(SC067) 499 ppc + 135 ppm Service Charge	415.83	499.00	112.50	135.00
(SC068) 243 ppm Service Charge	0.00	0.00	202.50	243.00
(SC069) 350 ppc + 10 ppm Service Charge	291.67	350.00	8.33	10.00
(SC070) 243 ppc + 243 ppm Service Charge	0.00	0.00	202.50	243.00
(SC073) 250 ppm Service Charge	0.00	0.00	208.33	250.00
(SC074) 5 ppc + 5 ppm Service Charge	4.17	5.00	4.17	5.00
(SC075) 10 ppc + 10 ppm Service Charge	8.33	10.00	8.33	10.00
(SC076) 40 ppc + 40 ppm Service Charge	33.33	40.00	33.33	40.00
(SC077) 70 ppc + 70 ppm Service Charge	58.33	70.00	58.33	70.00
(SC078) 150 ppc + 150 ppm Service Charge	125.00	150.00	125.00	150.00
(SC079) 200 ppc + 200 ppm Service Charge	166.67	200.00	166.67	200.00
(SC081) 18 ppm Service Charge	0.00	0.00	15.00	18.00
(SC082) 22 ppm Service Charge	0.00	0.00	18.33	22.00
(SC083) 350 ppm Service Charge	0.00	0.00	291.67	350.00
(SC084) 250 ppc + 75 ppm Service Charge	208.33	250.00	62.50	75.00
(SC085) 260 ppc + 99 ppm Service Charge	216.67	260.00	82.50	99.00
(SC086) 275 ppc + 78 ppm Service Charge	229.17	275.00	65.00	78.00
(SC087) 300 ppc + 130 ppm Service Charge	250.00	300.00	108.33	130.00
(SC088) 365 ppc Service Charge	304.10	364.92	0.00	0.00
(SC092) 7 ppc + 7 ppm Service Charge	5.83	7.00	5.83	7.00
(SC093) 13 ppc + 13 ppm Service Charge	10.83	13.00	10.83	13.00
(SC094) 80 ppc + 80 ppm Service Charge	66.67	80.00	66.67	80.00
(SC095) 100 ppc + 100 ppm Service Charge	83.33	100.00	83.33	100.00
(SC096) 300 ppc + 300 ppm Service Charge	250.00	300.00	250.00	300.00
(SC097) 360 ppc + 50 ppm Service Charge	300.00	360.00	41.67	50.00
(SC098) 360 ppc + 150 ppm Service Charge	300.00	360.00	125.00	150.00
(SC099) 360 ppc + 200 ppm Service Charge	300.00	360.00	166.67	200.00
(SC100) 360 ppc + 360 ppm Service Charge	300.00	360.00	300.00	360.00

International Call Charges

Our rates for dialling international destinations are in the following tables. If you have a question as to how a particular number will be billed, you can contact our Customer Relations.

A	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Afghanistan	0.00	0.00	100.00	120.00
Afghanistan Mobile	0.00	0.00	119.00	142.80
Albania	0.00	0.00	45.00	54.00
Albania Mobile	0.00	0.00	64.00	76.80
Algeria	0.00	0.00	45.00	54.00
Algeria Mobile	0.00	0.00	82.00	98.40
American Samoa	0.00	0.00	25.00	30.00
Andorra	0.00	0.00	30.00	36.00
Andorra Mobile	0.00	0.00	49.00	58.80
Angola	0.00	0.00	80.00	96.00
Angola Mobile	0.00	0.00	99.00	118.80
Anguilla	0.00	0.00	60.00	72.00
Anguilla Mobile	0.00	0.00	79.00	94.80
Antigua	0.00	0.00	60.00	72.00
Antigua Mobile	0.00	0.00	79.00	94.80
Argentina	0.00	0.00	60.00	72.00
Argentina Mobile	0.00	0.00	79.00	94.80
Armenia	0.00	0.00	60.00	72.00
Armenia Mobile	0.00	0.00	79.00	94.80
Aruba	0.00	0.00	60.00	72.00
Aruba Mobile	0.00	0.00	79.00	94.80
Ascension	0.00	0.00	130.00	156.00
Australia	0.00	0.00	10.00	12.00
Australia Mobile	0.00	0.00	29.00	34.80
Australian Ext. Territory	0.00	0.00	207.00	248.40
Austria	0.00	0.00	10.00	12.00
Austria Mobile	0.00	0.00	29.00	34.80
Azerbaijan	0.00	0.00	60.00	72.00
Azerbaijan Mobile	0.00	0.00	79.00	94.80

B	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Bahamas	0.00	0.00	60.00	72.00
Bahamas Mobile	0.00	0.00	79.00	94.80
Bahrain	0.00	0.00	35.00	42.00
Bahrain Mobile	0.00	0.00	54.00	64.80
Bangladesh	0.00	0.00	25.00	30.00
Bangladesh Mobile	0.00	0.00	44.00	52.80
Barbados	0.00	0.00	60.00	72.00
Barbados Mobile	0.00	0.00	79.00	94.80

B Contd.

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Belarus	0.00	0.00	60.00	72.00
Belarus Mobile	0.00	0.00	79.00	94.80
Belgium	0.00	0.00	9.00	10.80
Belgium Mobile	0.00	0.00	26.00	31.20
Belize	0.00	0.00	80.00	96.00
Belize Mobile	0.00	0.00	99.00	118.80
Benin	0.00	0.00	80.00	96.00
Benin Mobile	0.00	0.00	99.00	118.80
Bermuda	0.00	0.00	60.00	72.00
Bermuda Mobile	0.00	0.00	79.00	94.80
Bhutan	0.00	0.00	100.00	120.00
Bhutan Mobile	0.00	0.00	119.00	142.80
Bolivia	0.00	0.00	100.00	120.00
Bolivia Mobile	0.00	0.00	119.00	142.80
Bosnia & Herzegovina	0.00	0.00	25.00	30.00
Bosnia & Herzegovina Mobile	0.00	0.00	44.00	52.80
Botswana	0.00	0.00	80.00	96.00
Botswana Mobile	0.00	0.00	99.00	118.80
Brazil	0.00	0.00	60.00	72.00
Brazil Mobile	0.00	0.00	79.00	94.80
British Virgin Islands	0.00	0.00	18.00	21.60
British Virgin Islands Mobile	0.00	0.00	26.00	31.20
Brunei	0.00	0.00	80.00	96.00
Brunei Mobile	0.00	0.00	99.00	118.80
Bulgaria	0.00	0.00	25.00	30.00
Bulgaria Mobile	0.00	0.00	44.00	52.80
Burkina Faso	0.00	0.00	100.00	120.00
Burkina Faso Mobile	0.00	0.00	119.00	142.80
Burundi	0.00	0.00	100.00	120.00
Burundi Mobile	0.00	0.00	119.00	142.80

C

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Cambodia	0.00	0.00	100.00	120.00
Cambodia Mobile	0.00	0.00	119.00	142.80
Cameroon	0.00	0.00	80.00	96.00
Cameroon Mobile	0.00	0.00	90.00	108.00
Canada	0.00	0.00	11.00	13.20
Cape Verde	0.00	0.00	100.00	120.00
Cape Verde Mobile	0.00	0.00	119.00	142.80
Cayman Islands	0.00	0.00	60.00	72.00
Cayman Islands Mobile	0.00	0.00	79.00	94.80
Central African Republic	0.00	0.00	100.00	120.00
Central African Republic Mobile	0.00	0.00	119.00	142.80
Chad	0.00	0.00	100.00	120.00
Chad Mobile	0.00	0.00	119.00	142.80

C Contd.

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Chile	0.00	0.00	69.00	82.80
Chile Mobile	0.00	0.00	79.00	94.80
China	0.00	0.00	15.00	18.00
China Mobile	0.00	0.00	32.00	38.40
Colombia	0.00	0.00	60.00	72.00
Colombia Mobile	0.00	0.00	79.00	94.80
Comoros	0.00	0.00	100.00	120.00
Comoros Mobile	0.00	0.00	119.00	142.80
Congo	0.00	0.00	85.00	102.00
Congo Mobile	0.00	0.00	90.00	108.00
Cook Islands	0.00	0.00	100.00	120.00
Costa Rica	0.00	0.00	80.00	96.00
Costa Rica Mobile	0.00	0.00	99.00	118.80
Cote d'Ivoire	0.00	0.00	80.00	96.00
Cote d'Ivoire Mobile	0.00	0.00	99.00	118.80
Croatia	0.00	0.00	25.00	30.00
Croatia Mobile	0.00	0.00	44.00	52.80
Cuba	0.00	0.00	100.00	120.00
Cuba Mobile	0.00	0.00	119.00	142.80
Cyprus	0.00	0.00	20.00	24.00
Cyprus Mobile	0.00	0.00	39.00	46.80
Czech Republic	0.00	0.00	15.00	18.00
Czech Republic Mobile	0.00	0.00	32.00	38.40

D

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Democratic Republic of Congo	0.00	0.00	51.00	61.20
Democratic Republic of Congo Mobile	0.00	0.00	51.00	61.20
Denmark	0.00	0.00	10.00	12.00
Denmark Mobile	0.00	0.00	29.00	34.80
Diego Garcia	0.00	0.00	107.00	128.40
Diego Garcia Mobile	0.00	0.00	119.00	142.80
Djibouti	0.00	0.00	100.00	120.00
Djibouti Mobile	0.00	0.00	119.00	142.80
Dominica	0.00	0.00	60.00	72.00
Dominica Mobile	0.00	0.00	79.00	94.80
Dominican Republic	0.00	0.00	60.00	72.00
Dominican Republic Mobile	0.00	0.00	79.00	94.80

E

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
East Timor	0.00	0.00	26.00	31.20
East Timor Mobile	0.00	0.00	26.00	31.20
Ecuador	0.00	0.00	24.00	28.80
Ecuador Mobile	0.00	0.00	24.00	28.80

E Contd.

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Egypt	0.00	0.00	35.00	42.00
Egypt Mobile	0.00	0.00	40.00	48.00
El Salvador	0.00	0.00	100.00	120.00
El Salvador Mobile	0.00	0.00	119.00	142.80
Emsat 1	0.00	0.00	720.00	864.00
Emsat 2	0.00	0.00	173.00	207.60
Emsat 3	0.00	0.00	74.00	88.80
Emsat Vodafone	0.00	0.00	20.00	24.00
Equatorial Guinea	0.00	0.00	100.00	120.00
Equatorial Guinea Mobile	0.00	0.00	119.00	142.80
Eritrea	0.00	0.00	100.00	120.00
Eritrea Mobile	0.00	0.00	119.00	142.80
Estonia	0.00	0.00	20.00	24.00
Estonia Mobile	0.00	0.00	39.00	46.80
Ethiopia	0.00	0.00	100.00	120.00
Ethiopia Mobile	0.00	0.00	119.00	142.80

F

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Falkland Islands	0.00	0.00	129.00	154.80
Falkland Islands Mobile	0.00	0.00	129.00	154.80
Faroe Islands	0.00	0.00	45.00	54.00
Faroe Islands Mobile	0.00	0.00	64.00	76.80
Fiji	0.00	0.00	100.00	120.00
Fiji Mobile	0.00	0.00	119.00	142.80
Finland	0.00	0.00	10.00	12.00
Finland Mobile	0.00	0.00	27.00	32.40
France	0.00	0.00	8.00	9.60
France Mobile	0.00	0.00	22.00	26.40
France Premium	0.00	0.00	38.00	45.60
French Guiana	0.00	0.00	100.00	120.00
French Guiana Mobile	0.00	0.00	119.00	142.80
French Polynesia	0.00	0.00	100.00	120.00
French Polynesia Mobile	0.00	0.00	119.00	142.80

G

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Gabon	0.00	0.00	100.00	120.00
Gabon Mobile	0.00	0.00	119.00	142.80
Gambia	0.00	0.00	100.00	120.00
Gambia Mobile	0.00	0.00	119.00	142.80
Georgia	0.00	0.00	60.00	72.00
Georgia Mobile	0.00	0.00	79.00	94.80
Germany	0.00	0.00	8.00	9.60
Germany Mobile	0.00	0.00	26.00	31.20
Ghana	0.00	0.00	80.00	96.00

G Contd.

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Ghana Mobile	0.00	0.00	90.00	108.00
Gibraltar	0.00	0.00	30.00	36.00
Gibraltar Mobile	0.00	0.00	49.00	58.80
Greece	0.00	0.00	10.00	12.00
Greece Mobile	0.00	0.00	27.00	32.40
Greenland	0.00	0.00	100.00	120.00
Greenland Mobile	0.00	0.00	119.00	142.80
Grenada	0.00	0.00	60.00	72.00
Grenada Mobile	0.00	0.00	79.00	94.80
Guadeloupe	0.00	0.00	60.00	72.00
Guadeloupe Mobile	0.00	0.00	79.00	94.80
Guam	0.00	0.00	100.00	120.00
Guatemala	0.00	0.00	100.00	120.00
Guatemala Mobile	0.00	0.00	119.00	142.80
Guinea	0.00	0.00	100.00	120.00
Guinea Mobile	0.00	0.00	119.00	142.80
Guinea-Bissau	0.00	0.00	100.00	120.00
Guinea-Bissau Mobile	0.00	0.00	119.00	142.80
Guyana	0.00	0.00	100.00	120.00
Guyana Mobile	0.00	0.00	119.00	142.80

H

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Haiti	0.00	0.00	100.00	120.00
Haiti Mobile	0.00	0.00	119.00	142.80
Honduras	0.00	0.00	100.00	120.00
Honduras Mobile	0.00	0.00	119.00	142.80
Hong Kong	0.00	0.00	12.00	14.40
Hong Kong Mobile	0.00	0.00	24.00	28.80
Hungary	0.00	0.00	14.00	16.80
Hungary Mobile	0.00	0.00	34.00	40.80

I

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Iceland	0.00	0.00	25.00	30.00
Iceland Mobile	0.00	0.00	44.00	52.80
India	0.00	0.00	23.00	27.60
India Mobile	0.00	0.00	33.00	39.60
Indonesia	0.00	0.00	60.00	72.00
Indonesia Mobile	0.00	0.00	79.00	94.80
Inmarsat Aero	0.00	0.00	904.00	1084.80
Inmarsat B	0.00	0.00	336.00	403.20
Inmarsat BGAN	0.00	0.00	336.00	403.20
Inmarsat BGAN-HSD	0.00	0.00	904.00	1084.80
Inmarsat B-HSD	0.00	0.00	904.00	1084.80
Inmarsat M	0.00	0.00	336.00	403.20

I Contd.

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Inmarsat M4-HSD	0.00	0.00	904.00	1084.80
Inmarsat Mini	0.00	0.00	221.00	265.20
Iran	0.00	0.00	100.00	120.00
Iran Mobile	0.00	0.00	119.00	142.80
Iraq	0.00	0.00	100.00	120.00
Iraq Mobile	0.00	0.00	119.00	142.80
Ireland	0.00	0.00	7.00	8.40
Ireland Mobile	0.00	0.00	14.00	16.80
Iridium & Globalstar	0.00	0.00	350.00	420.00
Israel	0.00	0.00	21.00	25.20
Israel Mobile	0.00	0.00	34.00	40.80
Italy	0.00	0.00	8.00	9.60
Italy Mobile	0.00	0.00	22.00	26.40

J

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Jamaica	0.00	0.00	60.00	72.00
Jamaica Mobile	0.00	0.00	79.00	94.80
Japan	0.00	0.00	12.00	14.40
Japan Mobile	0.00	0.00	31.00	37.20
Jordan	0.00	0.00	80.00	96.00
Jordan Mobile	0.00	0.00	90.00	108.00

K

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Kazakhstan	0.00	0.00	60.00	72.00
Kazakhstan Mobile	0.00	0.00	79.00	94.80
Kenya	0.00	0.00	80.00	96.00
Kenya Mobile	0.00	0.00	99.00	118.80
Kiribati	0.00	0.00	141.00	169.20
Kiribati Mobile	0.00	0.00	141.00	169.20
Kosovo	0.00	0.00	20.00	24.00
Kosovo Mobile	0.00	0.00	49.00	58.80
Kuwait	0.00	0.00	35.00	42.00
Kuwait Mobile	0.00	0.00	50.00	60.00
Kyrgyzstan	0.00	0.00	60.00	72.00
Kyrgyzstan Mobile	0.00	0.00	79.00	94.80

L

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Laos	0.00	0.00	100.00	120.00
Laos Mobile	0.00	0.00	119.00	142.80
Latvia	0.00	0.00	20.00	24.00
Latvia Mobile	0.00	0.00	39.00	46.80

L Contd.

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Lebanon	0.00	0.00	35.00	42.00
Lebanon Mobile	0.00	0.00	54.00	64.80
Lesotho	0.00	0.00	100.00	120.00
Lesotho Mobile	0.00	0.00	119.00	142.80
Liberia	0.00	0.00	100.00	120.00
Liberia Mobile	0.00	0.00	119.00	142.80
Libya	0.00	0.00	45.00	54.00
Libya Mobile	0.00	0.00	64.00	76.80
Liechtenstein	0.00	0.00	25.00	30.00
Lithuania	0.00	0.00	20.00	24.00
Lithuania Mobile	0.00	0.00	39.00	46.80
Luxembourg	0.00	0.00	10.00	12.00
Luxembourg Mobile	0.00	0.00	29.00	34.80

M

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Macau	0.00	0.00	80.00	96.00
Macau Mobile	0.00	0.00	99.00	118.80
Macedonia	0.00	0.00	45.00	54.00
Macedonia Mobile	0.00	0.00	64.00	76.80
Madagascar	0.00	0.00	100.00	120.00
Madagascar Mobile	0.00	0.00	119.00	142.80
Malawi	0.00	0.00	80.00	96.00
Malawi Mobile	0.00	0.00	99.00	118.80
Malaysia	0.00	0.00	12.00	14.40
Malaysia Mobile	0.00	0.00	31.00	37.20
Maldives Islands	0.00	0.00	100.00	120.00
Maldives Islands Mobile	0.00	0.00	119.00	142.80
Mali	0.00	0.00	100.00	120.00
Mali Mobile	0.00	0.00	119.00	142.80
Malta	0.00	0.00	20.00	24.00
Malta Mobile	0.00	0.00	39.00	46.80
Marshall Islands	0.00	0.00	100.00	120.00
Martinique	0.00	0.00	60.00	72.00
Martinique Mobile	0.00	0.00	79.00	94.80
Mauritania	0.00	0.00	100.00	120.00
Mauritania Mobile	0.00	0.00	119.00	142.80
Mauritius	0.00	0.00	100.00	120.00
Mexico	0.00	0.00	60.00	72.00
Micronesia	0.00	0.00	100.00	120.00
Moldova	0.00	0.00	60.00	72.00
Moldova Mobile	0.00	0.00	79.00	94.80
Monaco	0.00	0.00	30.00	36.00
Monaco Mobile	0.00	0.00	49.00	58.80
Mongolia	0.00	0.00	100.00	120.00
Mongolia Mobile	0.00	0.00	119.00	142.80
Montenegro	0.00	0.00	25.00	30.00

M Contd.

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Montenegro Mobile	0.00	0.00	44.00	52.80
Montserrat	0.00	0.00	60.00	72.00
Morocco	0.00	0.00	45.00	54.00
Morocco Mobile	0.00	0.00	64.00	76.80
Mozambique	0.00	0.00	100.00	120.00
Mozambique Mobile	0.00	0.00	119.00	142.80
Myanmar	0.00	0.00	100.00	120.00
Myanmar Mobile	0.00	0.00	119.00	142.80

N

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Namibia	0.00	0.00	80.00	96.00
Namibia Mobile	0.00	0.00	99.00	118.80
Nauru	0.00	0.00	122.00	146.40
Nepal	0.00	0.00	100.00	120.00
Nepal Mobile	0.00	0.00	119.00	142.80
Netherlands	0.00	0.00	8.00	9.60
Netherlands Antilles	0.00	0.00	100.00	120.00
Netherlands Antilles Mobile	0.00	0.00	119.00	142.80
Netherlands Mobile	0.00	0.00	22.00	26.40
New Caledonia	0.00	0.00	100.00	120.00
New Caledonia Mobile	0.00	0.00	119.00	142.80
New Zealand	0.00	0.00	28.00	33.60
New Zealand Mobile	0.00	0.00	49.00	58.80
Nicaragua	0.00	0.00	100.00	120.00
Nicaragua Mobile	0.00	0.00	119.00	142.80
Niger	0.00	0.00	100.00	120.00
Niger Mobile	0.00	0.00	119.00	142.80
Nigeria	0.00	0.00	80.00	96.00
Nigeria Mobile	0.00	0.00	90.00	108.00
Niue	0.00	0.00	136.00	163.20
North Korea	0.00	0.00	100.00	120.00
Northern Mariana Islands	0.00	0.00	100.00	120.00
Norway	0.00	0.00	10.00	12.00
Norway Mobile	0.00	0.00	29.00	34.80

O

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
OCHA (office for co-ordination humanitarian affairs)	0.00	0.00	6.00	7.20
Oman	0.00	0.00	60.00	72.00
Oman Mobile	0.00	0.00	72.00	86.40

P

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Pakistan	0.00	0.00	25.00	30.00
Pakistan Mobile	0.00	0.00	44.00	52.80

P Contd.

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Palau	0.00	0.00	100.00	120.00
Palau Mobile	0.00	0.00	119.00	142.80
Palestine	0.00	0.00	21.00	25.20
Palestine Mobile	0.00	0.00	34.00	40.80
Panama	0.00	0.00	80.00	96.00
Panama Mobile	0.00	0.00	99.00	118.80
Papua New Guinea	0.00	0.00	100.00	120.00
Papua New Guinea Mobile	0.00	0.00	119.00	142.80
Paraguay	0.00	0.00	100.00	120.00
Paraguay Mobile	0.00	0.00	119.00	142.80
Peru	0.00	0.00	80.00	96.00
Peru Mobile	0.00	0.00	99.00	118.80
Philippines	0.00	0.00	60.00	72.00
Philippines Mobile	0.00	0.00	79.00	94.80
Poland	0.00	0.00	12.00	14.40
Poland Mobile	0.00	0.00	34.00	40.80
Portugal	0.00	0.00	10.00	12.00
Portugal Mobile	0.00	0.00	27.00	32.40
Puerto Rico	0.00	0.00	60.00	72.00

Q

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Qatar	0.00	0.00	35.00	42.00
Qatar Mobile	0.00	0.00	54.00	64.80

R

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Reunion Island	0.00	0.00	100.00	120.00
Reunion Island Mobile	0.00	0.00	119.00	142.80
Romania	0.00	0.00	25.00	30.00
Romania Mobile	0.00	0.00	44.00	52.80
Russia	0.00	0.00	24.00	28.80
Russia Mobile	0.00	0.00	34.00	40.80
Rwanda	0.00	0.00	100.00	120.00
Rwanda Mobile	0.00	0.00	119.00	142.80

S

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
San Marino	0.00	0.00	30.00	36.00
Sao Tome & Principe	0.00	0.00	100.00	120.00
Sao Tome & Principe Mobile	0.00	0.00	119.00	142.80
Saudi Arabia	0.00	0.00	35.00	42.00
Saudi Arabia Mobile	0.00	0.00	50.00	60.00
Senegal	0.00	0.00	80.00	96.00
Senegal Mobile	0.00	0.00	99.00	118.80

S Contd.

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Serbia	0.00	0.00	43.00	51.60
Serbia Mobile	0.00	0.00	44.00	52.80
Seychelles	0.00	0.00	80.00	96.00
Seychelles Mobile	0.00	0.00	99.00	118.80
Sierra Leone	0.00	0.00	80.00	96.00
Sierra Leone Mobile	0.00	0.00	99.00	118.80
Singapore	0.00	0.00	12.00	14.40
Singapore Mobile	0.00	0.00	29.00	34.80
Sint Maarten	0.00	0.00	91.00	109.20
Sint Maarten Mobile	0.00	0.00	119.00	142.80
Slovakia	0.00	0.00	15.00	18.00
Slovakia Mobile	0.00	0.00	34.00	40.80
Slovenia	0.00	0.00	15.00	18.00
Slovenia Mobile	0.00	0.00	34.00	40.80
Solomon Islands	0.00	0.00	100.00	120.00
Solomon Islands Mobile	0.00	0.00	297.00	356.40
Somalia	0.00	0.00	100.00	120.00
South Africa	0.00	0.00	19.00	22.80
South Africa Mobile	0.00	0.00	29.00	34.80
South Korea	0.00	0.00	15.00	18.00
South Korea Mobile	0.00	0.00	34.00	40.80
South Sudan	0.00	0.00	80.00	96.00
South Sudan Mobile	0.00	0.00	99.00	118.80
Spain	0.00	0.00	8.00	9.60
Spain Mobile	0.00	0.00	26.00	31.20
Spain Premium	0.00	0.00	48.00	57.60
Sri Lanka	0.00	0.00	80.00	96.00
Sri Lanka Mobile	0.00	0.00	99.00	118.80
St Helena	0.00	0.00	151.00	181.20
St Kitts & Nevis	0.00	0.00	60.00	72.00
St Kitts & Nevis Mobile	0.00	0.00	79.00	94.80
St Lucia	0.00	0.00	60.00	72.00
St Lucia Mobile	0.00	0.00	79.00	94.80
St Pierre & Miquelon	0.00	0.00	100.00	120.00
St Vincent	0.00	0.00	60.00	72.00
St Vincent Mobile	0.00	0.00	79.00	94.80
Sudan	0.00	0.00	80.00	96.00
Sudan Mobile	0.00	0.00	99.00	118.80
Surinam	0.00	0.00	100.00	120.00
Surinam Mobile	0.00	0.00	119.00	142.80
Swaziland	0.00	0.00	100.00	120.00
Swaziland Mobile	0.00	0.00	119.00	142.80
Sweden	0.00	0.00	9.00	10.80
Sweden Mobile	0.00	0.00	22.00	26.40
Switzerland	0.00	0.00	9.00	10.80
Switzerland Mobile	0.00	0.00	26.00	31.20
Syria	0.00	0.00	80.00	96.00
Syria Mobile	0.00	0.00	99.00	118.80

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Taiwan	0.00	0.00	15.00	18.00
Taiwan Mobile	0.00	0.00	34.00	40.80
Tajikistan	0.00	0.00	100.00	120.00
Tajikistan Mobile	0.00	0.00	119.00	142.80
Tanzania	0.00	0.00	80.00	96.00
Tanzania Mobile	0.00	0.00	99.00	118.80
Thailand	0.00	0.00	60.00	72.00
Thailand Mobile	0.00	0.00	79.00	94.80
Togo	0.00	0.00	100.00	120.00
Togo Mobile	0.00	0.00	119.00	142.80
Tokelau	0.00	0.00	154.00	184.80
Tonga	0.00	0.00	100.00	120.00
Tonga Mobile	0.00	0.00	119.00	142.80
Trinidad & Tobago	0.00	0.00	60.00	72.00
Trinidad & Tobago Mobile	0.00	0.00	79.00	94.80
Tunisia	0.00	0.00	79.00	94.80
Tunisia Mobile	0.00	0.00	78.00	93.60
Turkey	0.00	0.00	20.00	24.00
Turkey Mobile	0.00	0.00	29.00	34.80
Turkmenistan	0.00	0.00	100.00	120.00
Turkmenistan Mobile	0.00	0.00	119.00	142.80
Turks & Caicos Islands	0.00	0.00	60.00	72.00
Turks & Caicos Islands Mobile	0.00	0.00	79.00	94.80
Tuvalu	0.00	0.00	180.00	216.00

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Uganda	0.00	0.00	80.00	96.00
Uganda Mobile	0.00	0.00	99.00	118.80
Ukraine	0.00	0.00	45.00	54.00
Ukraine Mobile	0.00	0.00	64.00	76.80
United Arab Emirates	0.00	0.00	32.00	38.40
United Arab Emirates Mobile	0.00	0.00	50.00	60.00
Uruguay	0.00	0.00	60.00	72.00
Uruguay Mobile	0.00	0.00	79.00	94.80
US Virgin Islands	0.00	0.00	45.00	54.00
USA	0.00	0.00	8.00	9.60
Uzbekistan	0.00	0.00	60.00	72.00
Uzbekistan Mobile	0.00	0.00	79.00	94.80

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Vanuatu	0.00	0.00	100.00	120.00
Vanuatu Mobile	0.00	0.00	119.00	142.80
Venezuela	0.00	0.00	60.00	72.00
Venezuela Mobile	0.00	0.00	79.00	94.80
Vietnam	0.00	0.00	100.00	120.00
Vietnam Mobile	0.00	0.00	119.00	142.80

W

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Wallis & Futuna	0.00	0.00	100.00	120.00
Western Samoa	0.00	0.00	100.00	120.00
Western Samoa Mobile	0.00	0.00	119.00	142.80

Y

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Yemen	0.00	0.00	100.00	120.00
Yemen Mobile	0.00	0.00	119.00	142.80

Z

	Pence Per Call		Pence Per Minute	
	Exc. VAT	Inc. VAT	Exc. VAT	Inc. VAT
Zambia	0.00	0.00	80.00	96.00
Zambia Mobile	0.00	0.00	99.00	118.80
Zimbabwe	0.00	0.00	80.00	96.00
Zimbabwe Mobile	0.00	0.00	99.00	118.80